How to View Notification History

All actions related to notifications are recorded on the Patient History page. With the information on this page, you can investigate when a notification was acknowledged and who acknowledged it. You can also use this page to see what notifications are scheduled to occur in the future.

To view notification history:

1. On the Patients page, click in the patient header (profile area).

   The Patient Profile page appears.

2. Click the Audit tab.

   The Patient History page appears. If you want to expand all sections, click the Expand All button. The sections on this page are collapsed by default.

3. Click Notification History. You can view the following notification statuses:

   ![Notification History Table]

   - **Acknowledged**: Notifications that have been acknowledged on the Monitoring tab by a Care Team member. Notifications in this status no longer appear on the Monitoring page.
   - **Scheduled**: Notifications that have been set to occur some time in the future.
   - **Unacknowledged**: Notifications that are waiting to be acknowledged by a Care Team member. Notifications in this status appear on the patient header.